

CHRISTIE

RESIDENTIAL

PERMITTED PAYMENTS AND CONTRACT HOLDER PROTECTION INFORMATION

For dwellings in Wales, the Renting Homes (Fees etc) (Wales) Act 2019 means that in addition to rent, letting agents can only charge contract holders the following permitted payments.

- Holding deposits (a maximum of 1 week's rent)
- Security deposit
- Where required, utilities (electricity, gas or other fuel, water, sewerage) communication services (telephone, internet, cable/satellite television), TV licence
- Council tax (payable to the local authority)
- Payments for the late payment of rent (where required under the occupation contract)
- A breach of a term of the occupation contract
- Any other permitted payments under the Renting Homes (Fees etc) (Wales) Act regulations applicable at the relevant time.

Contract Holder Protection

In addition to publishing relevant fees, letting agents are also required to publish details of:

- The redress scheme they are a member of
- The name of the approved or designated Client Money Protection Scheme they are a member of

We at Christie Residential can confirm we are members of The Property Ombudsman and Client Money Protection (Membership Number – CMP004662).

